

Palmetto Beach Club 1297 Professional Drive, Suite 105 Myrtle Beach, SC 29577 www.palmettobeachclub.com (843) 839-2144 pbc@sccoast.net

INCLUDED WITHYOUR NEWSLETTER

1. BILLING

WEBSITE MEMBER ACCESS INFO: Password: PBCowner

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RESORT NEWS AND NOTES:

GREETINGS PALMETTO BEACH CLUB OWNERS! We are very excited that the summer season is here and we look forward to seeing you all! We hope you enjoy your stay and please never hesitate to reach out to our management office if you have any questions, concerns, or need assistance.

July 2023

ISSUES DURING STAY: Just a friendly reminder to make sure you notify maintenance or management if you have any issues during your stay. Unfortunately, if you leave us a note upon departure or send an email once you are home, there is nothing we can do to enhance your stay while you are here. This is your home away from home and we want you to be happy and comfortable during your vacation. Maintenance will do their best to work with your schedule and come when most convenient for you, whether you would like us to visit while you're in the unit or while you're out enjoying the beach.

JOINT TENANCY ON DEED: Make sure that you have Joint Tenancy with Rights of Survivorship on your deed to avoid the extensive, probate process later on! If interested in adding to your deed or would like more information on why we strongly advise this be done, please call our office.

HOUSEKEEPING: As of April 15th, due to feedback received from owners, Regency Tower's has taken over housekeeping services.

WINTER REFURBISHMENT: This year, unit 702's kitchen will be refurbished! This renovation will include new granite countertops, cabinetry, appliances & more. This project is scheduled to be completed by March of 2024.

RESORT NEWS & NOTES CONTINUED....

REGENCY TOWER'S NEW PET POLICY: At Palmetto Beach Club, we love our furry friends! Please note: Regency Towers has implemented a new pet policy that will affect our owners. This pet policy will require pet owners who travel with their companions to provide proof of rabies vaccination upon check-in. If you are traveling with your pet, please make sure you bring the proper vaccination records with you. If you have any questions about this policy, please give our office a call.

REFFERAL PROGRAM: Love Palmetto Beach Club? Love getting free things? Tell somebody! Refer a friend, neighbor, or a stranger off the street who purchases a Club owned week and you could earn a free week. All they have to do is tell us you sent them!

FITNESS ROOM: Calories do not count on vacation but just in case you enjoy working out while you are here....The fitness center is undergoing some cosmetic updates. They are in the process of painting the walls, adding a new floor covering and painting the ceiling tiles. These updates are projected to be finished by mid-June.

Management Notes

Andrea Adams

We at HRA Realty Management Group are happy that you continue to trust us year after year to serve the PBC owners. We are looking forward to the upcoming year and the upgrades we will be adding to the Palmetto Beach Club units.

As your property management team, we strive to keep costs low without sacrificing services. As you will see, there is an increase in your yearly maintenance fees. This increase was not something we wanted to do, but with the rising costs of regime fees, insurance and taxes, it was necessary. This increase allows us to continue to keep Palmetto Beach Club at the level of excellence you have grown to love and expect. We know this is your home away from home and we will continue to keep looking after it with care and concern.

We are excited for the upcoming renovations and improvements that will be made to your units! As always, it is our pleasure to serve you! "There is no place like home....except for the beach."

Office Hours

1297 Professional Drive Suite 105 Myrtle Beach, SC 29577 (843) 839-2144

Palmetto Beach Club: <u>pbc@sccoast.net</u> Andrea: andrea@hrarealty.net

Office Hours:

Monday-Friday 9:00 am-4:00 pm

Please note: Due to high number of automated calls, calls received after office hours will be returned during the next business day.