

Palmetto Beach Club 1297 Professional Drive, Suite 105 Myrtle Beach, SC 29577 www.palmettobeachclub.com (843) 839-2144 pbc@sccoast.net

PLEASE LET US KNOW IF YOU CAN'T MAKE IT FOR YOUR STAY. IT HELPS WITH STAFFING SCHEDULING. ALSO, MAKE SURE WE HAVE YOUR UPDATED ADDRESS, EMAIL AND PHONE NUMBER.

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\*If your billing states "Estate of" or if your deed does not say "Right of Survivorship" please contact our office!

### **RESORT NEWS AND NOTES:**

We hope this newsletter finds each of you well. We want to thank you for being a part of the Palmetto Beach Club family and wish everyone a very Happy Holiday season. A few reminders from the Regency Towers Board...As we wrap this year up, we want to make sure everyone is aware of some new policies at Regency Towers. \*For your safety, key card locks have been installed on all first floor exterior doors, with the exception of the door onto the pool deck. The south and north entrances to the pool deck gates from the beach will also have key card locks installed. The pool gates will be locked 24/7 and you will need to use your unit key card to access the pool from the beach. All the exterior doors to the building will now be locked from 11:00 PM to 7:00 AM and you will need to use your key card to enter the building.

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*P*lease do not unload your vehicle until AFTER you have checked in, obtained your unit key cards and your parking pass. Luggage carts, located on the north and south ends of the building in the outside alcove areas, are to be used for only 30 minutes, and are to be returned to those outside alcove areas when you are finished using them. The luggage/shopping carts are only to be brought into the building via the cart entrance doors in the outside alcove areas on the north and south sides of the building. DO NOT bring the luggage/shopping carts through the main entrance.

# **RESORT NEWS AND NOTES (CON'T):**

#### Your safety is paramount to us all

The recent condo tragedy in South Florida was an eye-opener for everyone involved in the hospitality world. With this in mind, the Regency Towers Board of Directors had an updated Reserve Study completed to make sure each guest is welcomed into the safest environment possible. Some of the improvements that have been completed or are underway include the resurfacing and recarpeting of the outside hallways and a new roof over the outside elevator housing area. If your stay will be impacted by any of these improvements, you will be notified ahead of time.

#### We All Have To Do Our Part

Our entire staff works hard each week to make sure your unit is ready for you when it's time for you to check-in. They only have a limited amount of time to get their work completed for you. Since there were many instances of people not leaving their units by the 10:00AM Saturday checkout time this past summer, a \$200 PER HOUR assessment will be applied to your Palmetto Beach Club account should you fail to checkout by 10:00 AM. When a homeowner does not completely vacate the unit by 10:00 AM, the cleaning and maintenance staffs have a shortened time to prepare the unit for the next owner. Should you experience any maintenance or housekeeping issues during your stay, please notify us immediately.

Please pay attention to your pre-arrival letter. It includes any notices, changes or updates that might affect your stay.

Palmetto Beach Club tax info: 104.58

Parking Hanger must be displayed in window. Each unit has one space, additional space is across the street at \$10/day. No oversized vehicles.

No smoking-including balcony and hallways.

Smoking is allowed in designated areas.

Must be an owner or 25 years old to check in

## **Office Hours**

1297 Professional Drive Suite 105 Myrtle Beach, SC 29577 (843) 839-2144 Guynn: <u>Guynn@hrarealty.net</u> Office Hours:

Monday-Friday 9:00 am-4:00 pm

Please note: Due to high number of automated calls, calls received after hours will be returned during normal business hours