



July 2020
Volume 1 Issue 2

Palmetto Beach Club
1297 Professional Drive, Suite 105
Myrtle Beach, SC 29577
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INCLUDED WITH YOUR NEWSLETTER

1. BILLING

WEBSITE MEMBER ACCESS INFO:

Password: PBCowner

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RESORT NEWS AND NOTES:

COVID-19 UPDATE: As you are aware, our entire nation has been impacted by COVID-19 and tourism was one of the industries hit the hardest. Our resort is open and our staff is working diligently to ensure the safety of our owners, staff, and guests. We are implementing new cleaning policies and procedures and we are following the DHEC guidelines for our industry. At the time of printing our pools are open with limited occupancy. Local restaurants are open with 50% occupancy for indoor seating.

UNIT REMODELS: We will be remodeling unit 702 this winter with the new "Seascape" theme. This update will include all new furniture, paint colors, mattresses, accessories, and bedding. We hope that you enjoy this as much as we do!

ELEVATOR PROJECT: Regency Towers has completed the elevator renovation project! Each elevator took approximately 12-14 weeks to complete. They are quieter and run much smoother. We can't wait for you to use them!

OVERFLOW PARKING: The overflow parking lot has received a much needed upgrade! Regency Towers added gravel, drainage, designated handicap parking, fencing and will be installing a gate for the enjoyment of our owners. Please note, there is a daily and weekly per car charge to use the lot. Current rates are \$10 per day. The City of Myrtle Beach does offer a weekly visitor for \$30.00 per week. Parking passes will be issued on a first come, first serve basis. The front desk will issue the passes at time of check in.

COVID-19 UPDATE

We are excited to be seeing our wonderful owners and guests at Palmetto Beach Club! In order to ensure your safety, we have made a few procedural changes in our housekeeping and maintenance areas. Our city and state leaders have opened our local areas, but with a few limitations. Below you will find a few items that you should be aware of.

We ask that guests practice social distancing while in the lobby and public areas. It is also recommended to limit elevator use to only members of your party. The city is also recommending the use of face masks while in all public areas of our building. Due to the current Governors order, there will be limited access to the pool, hot tubs, and fitness center. Restaurants in the area are open but are limited to curbside, take out, delivery options, and indoor seating is available with limited occupancy. However our beaches are open and the water and weather are beautiful!

We understand that our new restrictions will certainly make your time with us memorable, however, Palmetto Beach Club, as always, is dedicated to the safety and wellbeing of our guests, staff, and residents at Regency Towers. For the most up to date information and to view the current order, please visit www.cityofmyrtlebeach.com Thank you and we can't wait to see your beautiful faces!

“There is no place like home...except for the beach.”

Management Notes

Guynn O'Dare, BIC

We at HRA Realty Management Group are happy that you continue to trust us year after year to serve the Club owners. We are looking forward to the upcoming year and the upgrades we will be adding to the Palmetto Beach Club units.

As your property management team, we strive to keep costs low without sacrificing services. As you will see, there is an increase in your yearly maintenance fees. This is the first increase we have had since 2017. This increase was not something we wanted to do, but with the rising costs of regime fees, insurance and taxes, it was necessary. This increase allows us to continue to keep Palmetto Beach Club at the level of excellence you have grown to love and expect. We know this is your home away from home and we will continue to keep looking after it with care and concern.

We are excited for the upcoming renovations and improvements that will be made to your units! As always, it is our pleasure to serve you!

Office Hours

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Jen:

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Office Hours:

Monday-Friday 9:00 am-4:00 pm

Please note: Due to high number of automated calls, calls received after hours will be returned during normal business hours